

Job opening - Claims handler

Connect with the whole world.

That is what you do every day at Expat & Co. Because expats and students abroad are your most important contacts – and your six great colleagues, needless to say. You will find them in Groot-Bijgaarden, just a stone's throw from the Brussels Ring Road. And one in Mexico.

Do you provide flawless management of claims by expats and foreign students? Then you are our new **insurance claims handler**. Together we can show how fascinating insurance is.

Don't worry. You take care.

- Because as a claims handler, you provide excellent service that makes expats and foreign students feel comfortable, from the United States to Singapore. You ensure a correct and prompt compensation for damages and solve complex cases.
- How does responsibility feel? You manage medical claims from opening to reimbursement.
- A sympathetic e-mail always goes down well, doesn't it? You answer messages and calls from all over the world correctly, with a smile on your face.
- Take your magnifying glass. Because you dissect, gather information, process the claim and inform the customer in a quick, clear and friendly manner.

Did you know that?

- You learn all sort of things at Expat & Co. You can easily compile new facts in your bright mind. Your ability to learn is unrivalled.
- A Bachelor's or Master's degree is something you can be proud of. Feel free to tell us about your favourite subject. Tourism? Languages? Finance? Law? We are all ears.
- Your enthusiasm is contagious and is an ideal distraction between procedures, the structured and meticulous work in which you navigate.
- We have air conditioning, but you are the one who keeps a cool head during busy periods – with continuous focus on solutions. Our customers may not always say it, but they admire you for it.
- A little joke in English or French? Or a project explained in Spanish or German? Sounds great. Your language skills make our international customers feel right at home. With international experience as a student or expat, you will make our eyes sparkle even more.

Smart coverage for global citizens.

Work-life balance

- At Expat & Co you put your best foot forward every day until about 5:00 PM. Then it's time for your hobby.
- The work is always varied. There is never a boring moment.
- Your monthly salary is fair. Feel safe with our hospitalization insurance, enjoy a tasty meal thanks to the meal vouchers and count on a transport allowance.
- Full-time or part-time? Sliding working hours or agreements about working from home? We will be delighted to discuss this the same way as with our customers: in person.

Keen to work for Expat & Co? Send your CV and letter of motivation to Sandra@expatinsurance.eu. A video or a call will also do, as long as you smile.

PS: Bear in mind:

- We travel with our customers: our business is international and our products bespoke.
- Our team is small and ever so passionate.
- Expat & Co is growing fast. Yes, we are a gamechanger!

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